

# **OBAVIJEST O NAČINU PODNOŠENJA PRIGOVORA POTROŠAČA**

Sukladno čl. 8. st. 2. Zakona o zaštiti potrošača (NN 79/07., 125/07. –isp., 79/09. i 89/09. – isp.) obavještavamo potrošače da pritužbe ili prigovor na kvalitetu naših proizvoda ili usluga mogu dostaviti poštom u pismenom obliku na adresu sjedišta:

**Adriatic Escape d.o.o.**  
**Grljevačka 2a , Podstrana 21312**

Ili na e-mail adresu:

**[info@adriaticescape.com](mailto:info@adriaticescape.com)**

Uz prigovor molimo dostavite i ime i prezime i adresu, kako bismo vam u roku od 15 dana mogli uputiti pismeni odgovor na vašu pritužbu, te tako utjecati na poboljšanje kvalitete i vaše zadovoljstvo.

## **NOTICE OF THE METHOD OF SUBSTITUTE CONSUMER PROCEEDINGS**

In accordance with Art. 8 (2) of the Consumer Protection Act (OG 79/07, 125/07, 79/09 and 89/09), we inform the consumer that complaints or objections to the quality of our products or services Can be delivered by mail in writing to the address of the head office:

**Adriatic Escape d.o.o.**  
**Grljevačka 2a, Podstrana 21312**

Or at the e-mail address:

**[info@adriaticescape.com](mailto:info@adriaticescape.com)**

With your complaint, please provide your name and last name and address so that within 15 days we can give you a written reply to your complaint, so you can improve your quality and satisfaction.